



Dear Future Volunteer,

Welcome to Grace Clinic! We are delighted to have you join our community-supported organization. Our dedicated volunteers and generous funding come from our community, allowing us to address the needs of low-income, uninsured residents. Since our inception in 2002, we have provided over 127,000 patient visits.

To begin your journey with us, please complete the volunteer application online through our website: [Grace Clinic Volunteering](#). Paper copies of the application are also available if needed.

In addition to the application, please ensure that the following documents are completed before you start serving at the Clinic. The Statement of Faith is optional and not required for all volunteers.

Thank you once again for your interest in serving our community. We look forward to working alongside you to make a positive impact.

Looking forward to great things—

Avonte Jackson

Executive Director



Ethical Statement

GRACE CLINIC considers every life to be a gift of God to be used according to His standards and for His purpose. *Therefore ~*

THIS CLINIC is provided for the benefit of those individuals who lack the resources to obtain healthcare through other means. Thus, individuals with medical insurance or other healthcare coverage may be directed to their providers, so those without coverage can get the care they may need.

GRACE CLINIC will not promote or condone any form of suicide [doctor assisted or otherwise] or euthanasia, or any form of abortion.

GRACE CLINIC considers the proper stewardship of the body to be one of God's requirements and therefore will not participate in any project or program that would condone or prolong drug abuse, such as needle exchange programs. The stewardship principle also compels us to encourage our patients to stop any drug, tobacco, or alcohol abuse and encourages us, as volunteers, to serve as examples in this area.

I have read the above Ethical Statement of Grace Clinic and will uphold these policies while working at the clinic as a volunteer.

Signature _____ Date _____



Statement of Faith

We Believe:

- That the Bible is the inspired word of God.
- That there is one God, eternally existent in three persons: God the Father, God the Son, and God the Holy Spirit.
- That Jesus Christ is the only Son of God, He was born of the Virgin Mary, He lived a sinless life, and He was crucified for our sins and rose again.
- That the most important thing in the entire world is a personal relationship with Jesus Christ through faith in Him.
- That a relationship with Christ comes only through God's grace not by man's effort.
- That the Holy Spirit is living within the believer enabling him to live the Christian life.
- That we should share the love of Jesus Christ with our patients and community as the Holy Spirit leads and provides opportunity.

Signature _____ **Date** _____

**Signature is required for Team Leaders, Spiritual Care, Staff, and Board Members.
It is optional for other volunteer positions.*



Confidentiality Statement

We treat the confidentiality of patient and volunteer information seriously.

All patient Protected Health Information, which includes patient medical and financial information, all financial and operational data of Grace Clinic, and any other information of a private or sensitive nature, is considered confidential. Confidential information shall not be used or disclosed unless specific permission to do so has been obtained and granted by designee. Applicable federal and state laws shall be followed to seek patient permission for any use or disclosure of Protected Health Information. Examples of inappropriate disclosures include:

- Discussing or revealing confidential information to friends or family members.
- Discussing or revealing confidential information to other volunteers at Grace Clinic without a legitimate need to know.
- The disclosure of a patient's presence in the office, clinic or other medical facility, without the patient's consent, to an unauthorized party without a legitimate need to know and that may indicate the nature of the illness and jeopardize confidentiality.
- Using patient information for marketing purposes without express permission from Grace Clinic and the patient.

Confidentiality Agreement

I understand that patient Protected Health Information and other proprietary information of Grace Clinic which I may see or hear or otherwise gain knowledge of in the course of my work with Grace Clinic is to be kept confidential. I agree to keep all of this information confidential and shall not use it or disclose it to anyone unless specifically authorized by Grace Clinic to do so.

Signature _____ Date _____

Print Name _____



Acknowledgement of Handbook

Grace Clinic is supplying you with a Volunteer Handbook, which contains important information concerning your volunteer relationship with Grace Clinic. Please read the Volunteer Handbook carefully and keep it available for your reference.

As part of your application process, you must sign this document acknowledging the statement below:

I have received a copy of the Volunteer Handbook which outlines Grace Clinic's policies and procedures. I will familiarize myself with the information contained in the Volunteer Handbook and will comply with the policies and procedures outlined therein. I also will comply with all other policies and procedures established from time to time by Grace Clinic, irrespective of whether they are yet included in this Volunteer Handbook, or are subsequently published in writing or orally.

I understand that my failure to abide by any Grace Clinic policy or procedure, whether or not outlined in this Volunteer Handbook and whether or not created after I have received this Volunteer Handbook, may result in termination of my volunteer relationship with Grace Clinic.

I understand that Grace Clinic has the right to unilaterally amend, modify, supplement, suspend or eliminate at any time any policy, procedure or benefit, whether or not contained in this Volunteer Handbook, without notifying me prior to the effective date of any such amendment, modification, supplementation, suspension or elimination.

I will act responsibly to keep informed of such changes and will include changes in this Volunteer Handbook as they are provided to me by Grace Clinic. I understand that neither this Volunteer Handbook nor any other communications by Grace Clinic are intended to, in any way, create a contract of employment or any guarantee of employment. I further understand that my volunteer relationship with Grace Clinic is for no definite duration and that either I or Grace Clinic can terminate this volunteer relationship at any time, with or without notice or cause.

Volunteer Signature

Date

Volunteer Name (Printed)